



CASE STUDY

Solving stock management issues for global women's charity



The Industry

Dress for Success is an international not-for-profit organisation that empowers women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.

As well as providing each client with professional attire to secure employment, their programs furnish them with a confidence that they carry forever, and the knowledge that they can actively define their life.

Since starting operations in 1997, *Dress for Success* has expanded to more than 150 cities in 28 countries and has helped nearly one million women to work towards self-sufficiency.



The Challenge

Dress for Success had numerous stock management-related challenges:

Lack of storage space

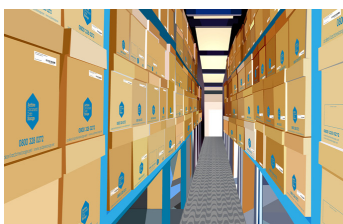
Dress for Success' main challenge was managing their stock with the limited space they had available in their office. They were having to store their stock and donations in the room where they do interview preparation and mentoring, leaving them with a cluttered and less-than-optimally organised room.

Tracking and managing their stock

The charity was receiving an increasing number of donations, which were often being packed into hand-labelled boxes. Locating the stock that they needed meant sifting through a number of boxes, wasting valuable time.

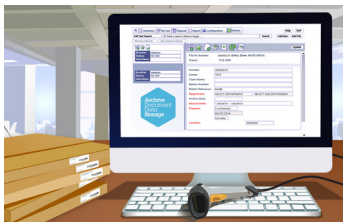


The Solution



Secure offsite storage

ADDS freed up some valuable office space! We collected the majority of their stock from Dress for Success, transported them to one of our record centres and used specialist barcoding software to record and track their whereabouts at all times. With 24-hour CCTV and fire detection and suppression technology, we not only stored the stock, but protected and preserved it too.



Stock/inventory management using ActiveWeb

Once the boxes arrived at our secure record centre, the contents of each box were indexed and the data was uploaded to our online portal, ActiveWeb.



After each member of the team was trained to use ActiveWeb, they were able to do the following tasks at the click of a button:

- ✓ Create and manage a full inventory of their stock
- ✓ Request for stock in our record centre to be delivered within 24-hours
- ✓ Arrange a collection of additional stock to be taken to our record centre



The Result

Dress for Success now have peace of mind that their stock is securely stored offsite. Moreover, they have access to a full inventory without having to lift a finger.

Here are the highlights:

- ✓ Improved visibility and better access to their stock through the online portal
- ✓ A less-cluttered environment that the women can feel relaxed in
- ✓ More room to carry out their operations - they now have designated areas for women to dress, and to prepare for their interviews
- ✓ Assurance that they are fully compliant with the General Data Protection Regulation (GDPR) in relation to storing and managing their stock



The Feedback

"Dress for Success Greater London are delighted to have been supported by ADDS in our storage needs. Archive have been key to us resolving our stock management issues and have set us on track thanks to their offsite storage solutions in addition to providing us with robust storage boxes. We now use these boxes throughout our stock management process and could not be happier at the support we have received."

Ryan from Dress for Success